

WorkInConfidence Employee Engagement Surveys The Benefits, Features and Security

A publication by



Work In
Confidence



WorkInConfidence Employee Engagement Surveys

Keep your finger on the pulse of your organisational health with employee engagement, long form, mini and pulse surveys. See what is working and what needs development across all areas of engagement, operations, governance and respect.

With multiple format options, our surveys help you measure engagement, understand your people, and track needs.

Identify areas for improvement before they become casualties of poor employee engagement and toxic workplace culture

Addressing the challenges

Employee Engagement

Only 1/3rd of people are fully engaged at work.

Absence

Engaged employees have 41% less absenteeism and 59% less staff turnover.

Involvement

40% of people feel their employer doesn't do enough to engage them.

Productivity

Engaged employees deliver 21% better productivity and generate 43% more revenue.

Advocacy

67% of engaged employees advocate for the organisation whilst only 3% of the disengaged do

Departures

Engaged employees are 87% less likely to leave.

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Secure

The whole of the WorkInConfidence platform has been designed with security of data in mind. WorkInConfidence employee engagement surveys are safe and secure with all records encrypted using strong methods and is approved by information governance teams across multiple sectors, including health, finance, legal and retail.

Key Benefits:

- *Encrypted data Highest security*
- *levels Governance approved in*
- *multiple sectors, including health, finance, legal and retail.*



Time saving

WorkInConfidence Employee Engagement Surveys includes a number of time saving features to make survey handling quick and efficient.

To help you get started, you can choose a survey using one of our many pre-built types; Pulse, Mini and Long which allows you to build simple or very complex surveys. Alternatively, you can choose a survey from our extensive template library and adapt it for your own purposes.

You can also clone any existing survey and use that as a starting point for another survey, reducing the preparation time to get your survey ready.

Key Benefits:

- *Editable pre-built templates*
- *Extensive library to choose from*
- *Create your own templates*
- *Clone existing surveys*
- *Easy to use and quick to set up*



Or Consider - What3Things Monthly Pulse

A simple monthly pulse survey asking three short questions:

- What's going well?
- What could we improve?
- How are you feeling about work?

Takes under two minutes to complete and uses AI-supported analysis to identify themes and sentiment trends.

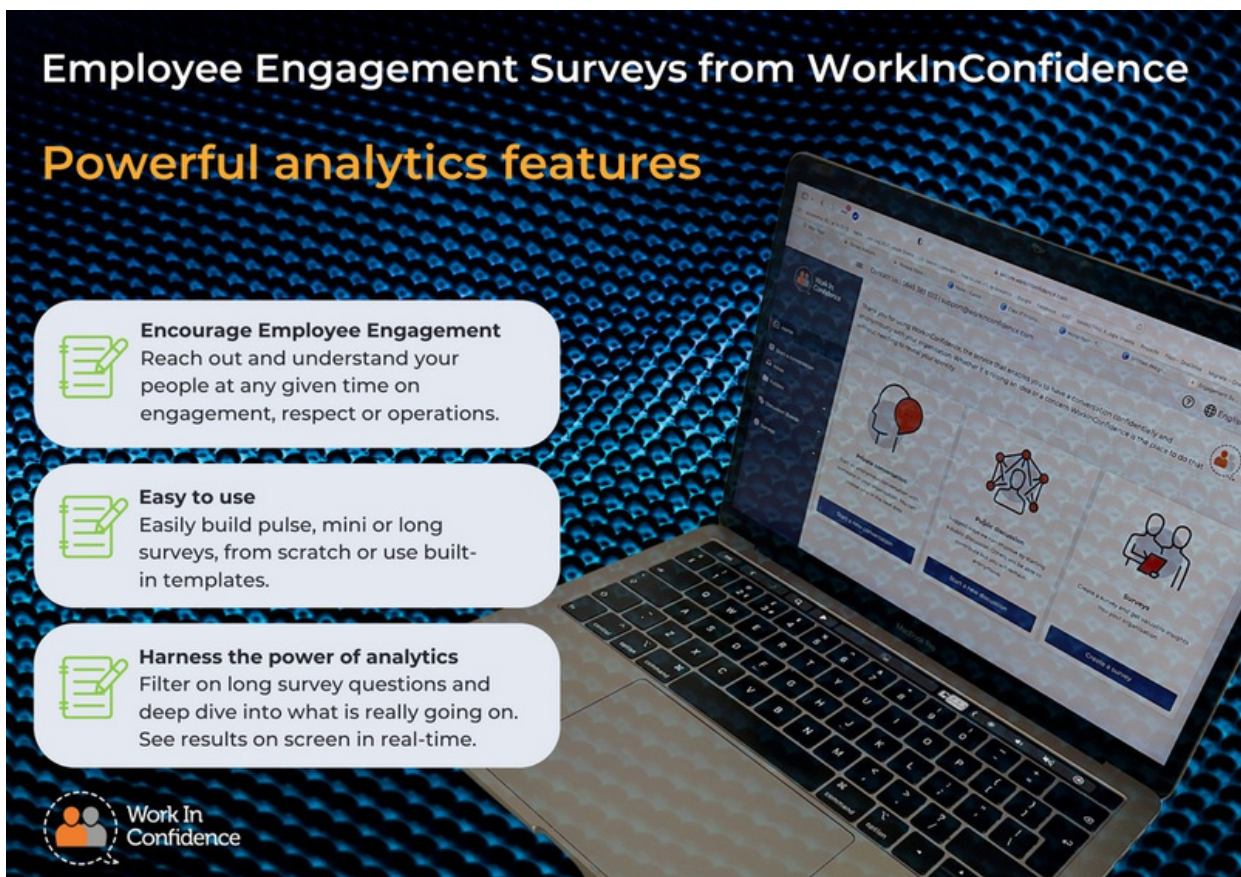
Accessible

WorkInConfidence Employee Engagement Surveys is a web-based application that can be accessed anywhere, anytime, and on any device (all smartphones, tablets and laptops are supported providing the responders have browser and internet connection). Employees do not need to be in your organisation's offices to continue to be productive. This also applies to both creation and completion of surveys.

Helps to ensure that you get the most responses as responders can complete the survey anywhere that is convenient to them.

Key Benefits:

- *Web-based application*
- *Accessible from any device - anywhere*
- *Secure. encrypted data*



Employee Engagement Surveys from WorkInConfidence

Powerful analytics features

- Encourage Employee Engagement**
Reach out and understand your people at any given time on engagement, respect or operations.
- Easy to use**
Easily build pulse, mini or long surveys, from scratch or use built-in templates.
- Harness the power of analytics**
Filter on long survey questions and deep dive into what is really going on. See results on screen in real-time.

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Collaboration

With WorkInConfidence Employee Engagement Surveys you can choose who to securely share a survey within the survey itself.

You can add multiple individuals or whole groups (such as a department), if you wish. You can also have the flexibility to choose whether the people you share a survey with can have edit access and /or see the results. You can also remove people instantly.

Whether you choose to share your survey or not, you can always send a preview link to someone in your organisation for them to review and test your survey. This helps ensure that you have the right questions and all the options you require are there in the survey before it gets sent out.

Key Benefits:

- *Multiple share access to edit*
- *Easily remove access/sharing*
- *Preview link for testing/review*
- *Access level selections*

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Easy and better reporting

A standout feature of our surveys is the availability of the reporting and analysis from the moment you receive your first response (subject to any minimum group sizes applied). You can quickly see the number of people that have completed the survey in real-time.

Question and survey type results are displayed in an engaging way with a variety of charts which can be downloaded. Results may also be downloaded as either Excel spreadsheet with data shown as a heat map, or the raw data as a CSV file.

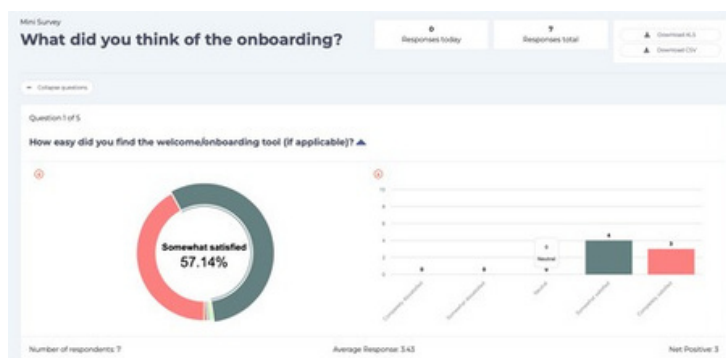
Results may be filtered based on date range and any picklists you have in the survey with the filters applying to both the onscreen and exported results.

For advanced reporting, WorkInConfidence surveys offers both side by side comparisons of sets of data and time series analysis.

If enabled, the survey free text responses can also be processed using AI to give you a better understanding of sentiment and where potential positives and negatives might be.

Key Benefits:

- *Real-time results*
- *Enhanced data analysis*
- *Filter options for reporting*
- *Downloadable results and graphs*
- *AI processing for analysing sentiment and patterns*



Overall									
	Absolutely dissatisfied	Somewhat dissatisfied	Neutral	Somewhat satisfied	Absolutely satisfied		Absolutely dissatisfied	Somewhat dissatisfied	Absolutely satisfied
Overall how satisfied were you with the WorkInConfidence onboarding experience?	0%	0%	0%	0%	100%		0%	0%	100%
How easy did you find the welcome/onboarding tool (if applicable)?	0%	0%	0%	57%	43%		0%	0%	100%
How useful did you find the training you received (if applicable)?	0%	0%	0%	57%	43%		0%	0%	100%
How would you rate the quality of our promotional materials?	0%	0%	0%	71%	29%		0%	0%	100%

Question 5 of 5: Are there any other points that you would like to raise or highlight?

Show

10 Search

Great customer service! Many thanks Donna and Neil.
Great working with you both!
Best wishes Tash

Just like to thank you for being helpful. Xx

It was really easy and stress free. Thanks for all the support and for making it so easy.

< 1 > Showing page 1 of 1

Flexible and customisable

No two organisations are the same and so WorkInConfidence Employee Engagement Surveys allows a number of ways in which you can tailor the structure to suit your needs.

Audited

WorkInConfidence keeps an audit trail of actions that are carried out on the system, including when a survey was created, edited and viewed.

(NOTE: This information is only available via Support and not exposed in the app itself).

Cultivate a culture of respect

Ensure that your organisational culture discourages any form of harassment or mistreatment. Recognise that small, everyday actions, such as inappropriate jokes or comments can escalate into significant problems.

Encourage a pro-active approach to address these issues promptly and prevent them from becoming more serious.

By following these steps, you can create a workplace that promotes respect, accountability and a strong stance against harassment in the workplace.

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About Us

At WorkInConfidence, our mission is to empower organisations to build healthier, safer, more engaged and productive workplaces. Our platform gives every employee a voice within an environment of psychological safety.

 Employee Voice	 Psychological Safety	 Leadership Insights
Creating trusted channels for authentic communication	Building environments where everyone feels safe to speak up	Providing actionable data for informed decision making leading to improved culture and organisational performance.

WorkInConfidence is used across over 100 organisations (c. 200k staff) in the private, public and not for profit sectors. We have a decade of experience delivering a highly secure, easy to use system. WorkInConfidence is registered with the ICO for data protection purposes and is IASME and Cyber Essentials Plus certified.

One Comprehensive Solution Via One Unified Online Platform

 Anonymous Two-Way Speak Up	 Open Case Logging	 Case Management
Removing fear and worry for the nervous or reticent to Speak Up about bullying and harassment, DEI, wellness or ideation.	People who are comfortable with being identified can log cases openly.	All cases (whether received via the platform or directly) can be easily stored, shared, and tracked.
 Clear Central Reporting & Actionable Insights	 Employee Forums	 Surveys
Spot patterns, emerging risks, and identify opportunities for improvement. Provide clear reporting to the Senior Leadership Team, regulators, or the Board.	Enable open discussions to learn and improve.	Gather feedback through pulse, mini or long surveys. Discover and learn from employee viewpoints.

Corporate & Contacts

Contact: help@workinconfidence.com | Tel: +44(0)114 3049648 | www.workinconfidence.com

Corporate: WorkInConfidence Limited, 2 Hoathly Road, East Grinstead, Mid Sussex, RH19 1RB is a Company registered in England and Wales with registered number 08255296 and UK Data Protection registration Z3403582



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