# WorkInConfidence

## Listen Learn Act



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### SCHE

### Listen, Learn, and Act

Intelligent employee engagement for organisations of all sizes

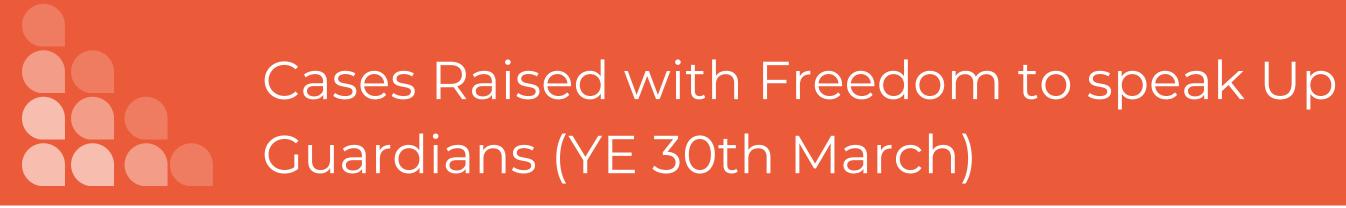
Discover the value of employee listening

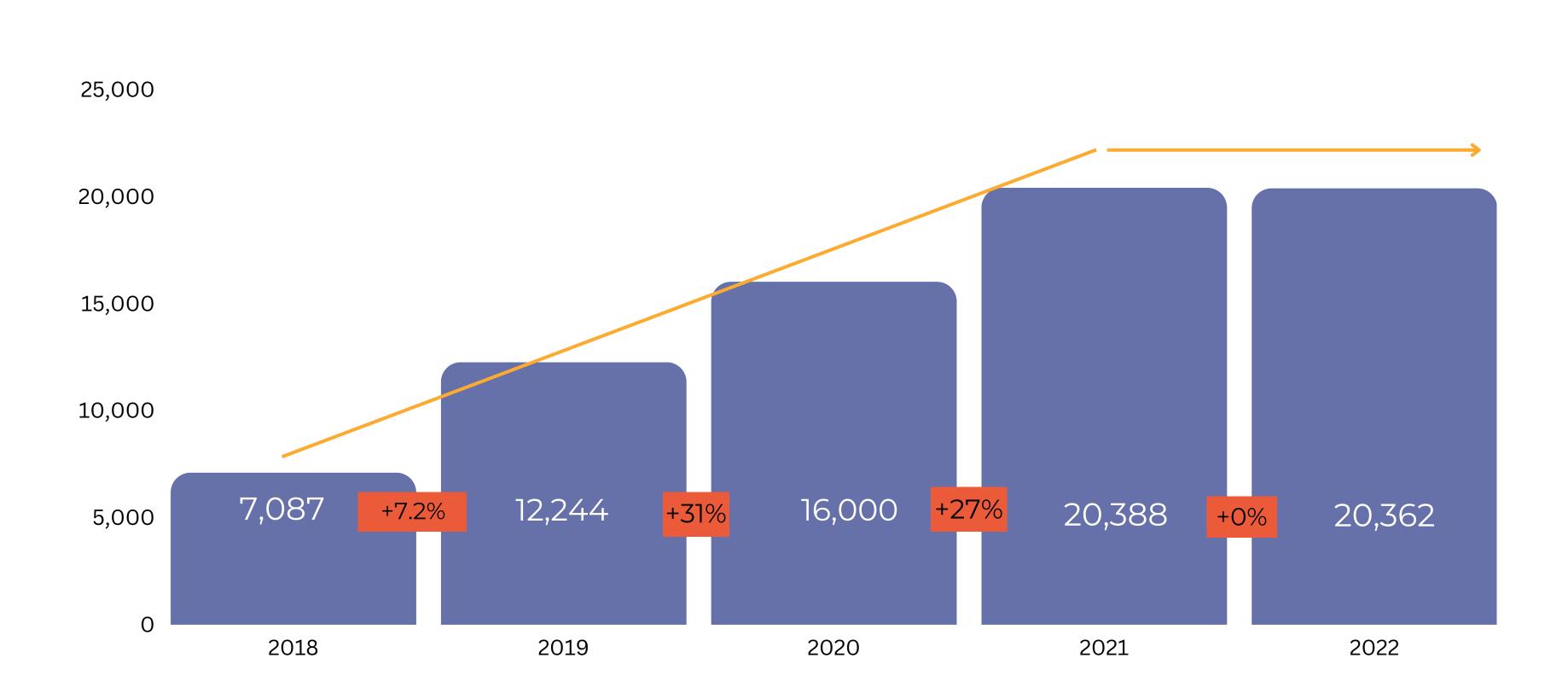


### Making speaking up business as usual





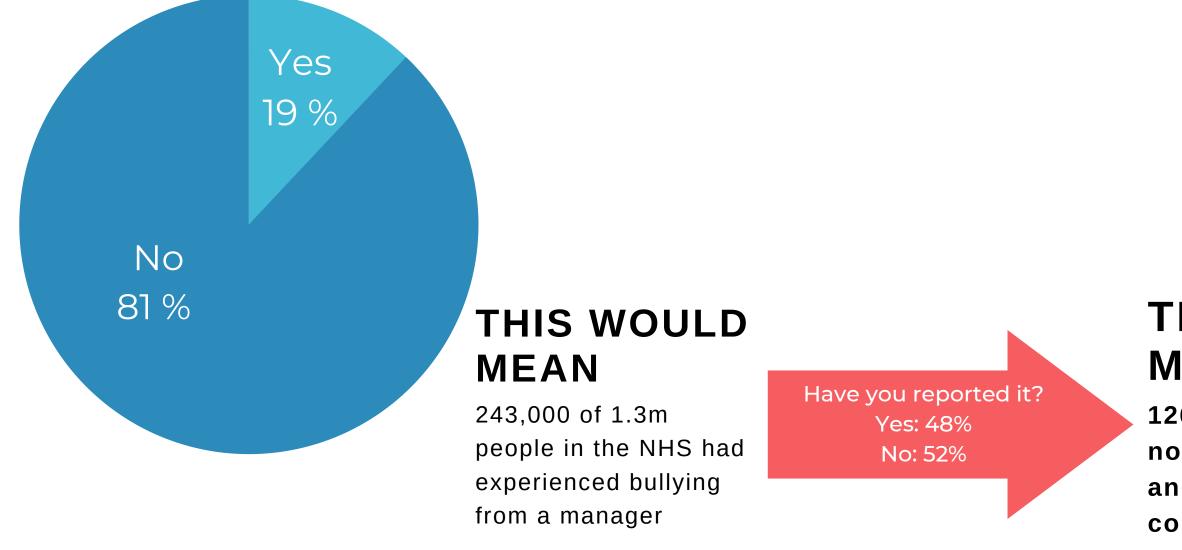






## How many people are NOT speaking up on bullying & harassment from colleagues?

Have experienced at least one indicent of harassment, bullying or abuse in the last 12 months from colleagues







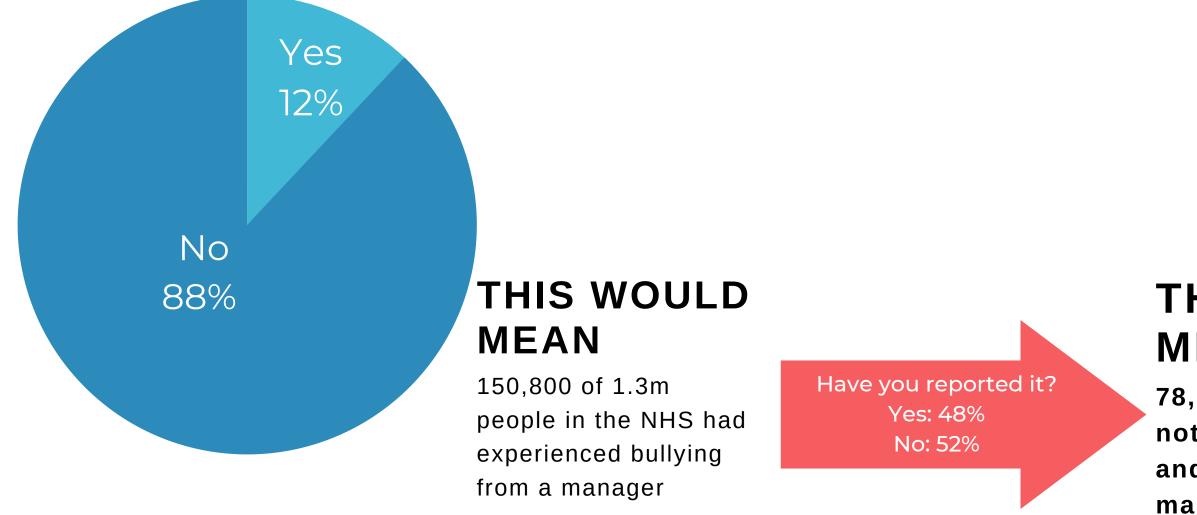
### **THIS WOULD** MEAN

126,412 people did not raise bullying and harassment by a colleague

This would mean 204,000 people across the NHS who had been bullied or harassed by a manager or <u>colleague</u> had not raised it

# How many people are NOT speaking up on bullying & harassment from managers?

Have experienced at least one indicent of harassment, bullying or abuse in the last 12 months from managers







### THIS WOULD MEAN

78,000 people did not raise bullying and harassment by a manager This would mean 204,000 people across the NHS who had been bullied or harassed by a <u>manager</u> or <u>colleague</u> had not raised it

# How many NHS staff are NOT speaking up?

### 62% OF NHS STAFF FEEL SAFE SPEAKING UP (ABOUT ANYTHING THAT CONCERNS THEM)

They do so to a Manager or Freedom to Speak Up Guardian.

38% of staff don't speak up

For an average Trust of 5,000 staff see how this breaks down (32% of staff affected 1,600)





38% of people aren't Speaking Up. That could be 494,000 people in the NHS.

### 38% Not speaking up (608)

57% Speaking to a manager/other (912)

5% Speaking to a Guardian (80)





Bullying Could be costing

£3 Million a year



### Whistleblowing

One related case can cost as much as

### £1 Million



### Performance

Minor improvements (0.5%) in performance through enhanced culture can save

### **£1** Million a year







### **Staff Churn** Could be costing

£10 Million a year

# Get in touch



www.workinconfidence.com Email: info@workinconfidence.com Telephone: 0845 383 1013

