

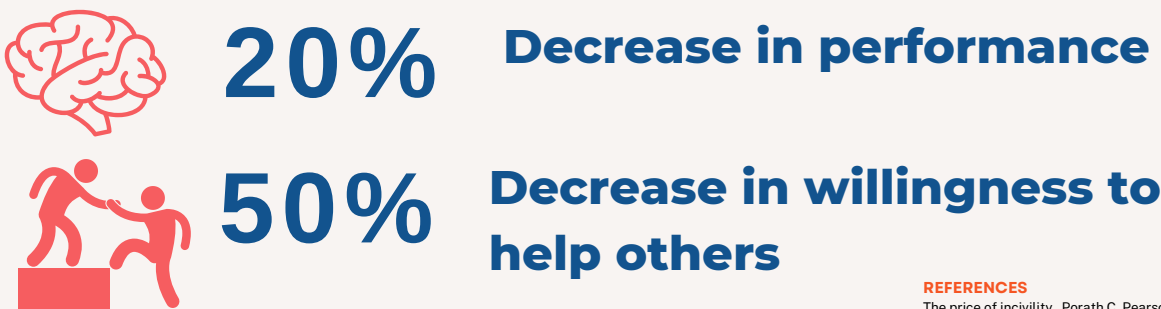
WHY CIVILITY MATTERS



THE IMPACT OF LACK OF CIVILITY ON THE RECIPIENT



THE IMPACT ON WITNESSES



REFERENCES
The price of incivility. Porath C, Pearson C. Harv Bus Rev. 2013 Jan-Feb;91(1-2):114-21, 146.
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CIVILITY MATTERS

The single biggest factor in how we perform is how we treat each other







Raise awareness of how behaviours impact on our abilities to perform our cognitive function

Teams work best when all members feel safe and have a voice



HOW WORKINCONFIDENCE PROMOTE CIVILITY

-  **Anonymous Speak Up**
A safe and secure way for your people to anonymously raise concerns via phone, tablet, or PC
-  **Surveys**
Easily set up, run and interpret surveys on engagement, respect, wellness or other topics to ensure you always understand your people
-  **HR Case Management**
A secure online place to record, track, update, and report on all speaking up matters, whether raised through WorkInConfidence or directly.
-  **Discussion Boards**
A secure online place to record, track, update, and report on all speaking up matters, whether raised through WorkInConfidence or directly.